

NetSearch for SugarCRM	Limited Edition Workstation	Custom Edition Workstation	Network Edition 5 Named Users	Enterprise Edition 10 Concurrent Users
Core Modules	£300 p.a.	£500 p.a.	£2,500 p.a.	£10,500 p.a.
eMail based Incident Support	£80 per incident	£80 per incident	£80 per incident	Helpdesk included in rental

Please Note: The Limited, Custom and Network Editions are OEM models that are available for SugarCRM Installations only

Optional Add-on Modules

Lotus Notes	N	N	£500 p.a.	£1,500 p.a.
Excel based enquiry	N	N	N	£1,500 p.a.
Enterprise Search *9	N	N	£500 p.a.*9	£1,500 p.a. *9
Dashboard based enquiry	N	N	N	£1,500 p.a.

Notes

- 1 The Limited, Custom and Network Editions are OEM models that are available for SugarCRM Installations only
- 2 This function is part of an optional module
- 3 This is available to bespoke developers for integration into 3rd party applications
- 4 The Prebuilt SugarCRM Business Views cover:
 - Contacts, Leads, Prospects, Opportunities, Campaign Log, Meetings, Calls and Tasks
- 5 A Set of prebuilt Export adapters provide load capaility to the Target Lists from the following Business Views
 - Contacts, Leads, Prospects and Target Lists
- 6 Server based pricing (incl. 64bit) is available on request
- 7 Additional modules may be charged up to subsequent renewal date of first purchase
- 8 Additional modules must be purchased for every licenced user in an installation
- 9 The Enterprise Search module provide search capabilities over Web Pages, Document Directories and POP3 inboxes
The Network edition has a limited index size of 250,000 documents.
The Enterprise edition has no limited on the number of documents
- 10 The Licence Term for Limited, Custom and Network Editions are Annual with Renewal due on anniversary of original Date of Purchase
- 11 Licence Term for Enterprise Edition is subject to Standard 3 Year Contract and includes the helpdesk
- 12 Information on upgrades to Server/CPU based licencing is available on request for the Enterprise Edition
- 13 Limited, Custom and Network Edition Users can obtain Incident Based Email and Web Support; charged per Incident
- 14 Information on an OEM Training and Support package is available on request for bespoke developers
- 15 This Price List is effective as at 1st November 2007 and is superceded by subsequent editions
- 16 All prices are quoted in Pounds Sterling (UK)
- 17 A Purchase option is available for 2 Years Rental in advance

For further Information please email us:

sugarcrm@ardentiasearch.com

NetSearch for SugarCRM	Limited Edition Workstation	Custom Edition Workstation	Network Edition 5 Named Users	Enterprise Edition 10 Concurrent Users
Scale				
Administrators	Standalone	Standalone	1 additional User	No Limit
End Users	1	1	5 Named	10 Concurrent
Database Rows	1 Million	1 Million	1 Million	Unlimited
Function				
Free Text based enquiry	Y	Y	Y	Y
Advanced Free Text based enquiry	Y	Y	Y	Y
Table based (Ad-Hoc) enquiry	Y	Y	Y	Y
Dictionary based enquiry	Y	Y	Y	Y
Cross-tab Value based enquiry	Y	Y	Y	Y
Group based Hierarchical enquiry	Y	Y	Y	Y
Venn based enquiry	Y	Y	Y	Y
Save and Load enquiries	Y	Y	Y	Y
Combined Save Query based enquiry	Y	Y	Y	Y
Export enquiry results to Excel, CSV	Y	Y	Y	Y
Export enquiry results to SugarCRM	Y *5	Y *5	Y *5	Y *5
Transform Data	Y	Y	Y	Y
Auto filter based enquiry	N	N	Y	Y
Churn (Life Cycle) based enquiry	N	N	N	Y
Excel based enquiry	N	N	N	Y *2
Dashboard based enquiry	N	N	N	Y *2
Scope				
Search Databases	Y	Y	Y	Y
Prebuilt SugarCRM Business Views	Y *4	Y *4	Y *4	Y *4
Search Web Pages	N	N	Y *2	Y *2
Search File Server Documents	N	N	Y *2	Y *2
Search Mail Servers	N	N	Y *2	Y *2
Search Lotus Notes	N	N	Y *2	Y *2
Search JMS Queues	N	N	Y *3	Y *3
Admin				
Set Personal Preferences	Y	Y	Y	Y
Single Sign-on	N	N	Y	Y
Role (Business View) based security	N	N	Y	Y
Realm (record) based security	N	N	N	Y
Audit Trail and Log Reporting	N	N	Y	Y
Import and Export Business Views	N	N	Y	Y
OLE 3rd Party Document Association	N	N	Y *3	Y *3
3rd Party Launcher Association	N	N	Y *3	Y *3
Infrastructure				
Database Types	MYSQL	MYSQL	MYSQL	All Supported
Supported Operating Systems	W2003, XP Prof.	W2003, XP Prof.	All Supported Windows and Linux	All Supported Windows, Linux and Unix
Supported Application Servers	Tomcat	Tomcat	Tomcat	All Supported
Number of Web Service Connections	0	0	0	10

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